



DAYCARE CLIENT ENROLLMENT FORM



Thank you for your interest in Club Fetch! We can't wait to meet your pup! Below is a checklist of pre-requisites to help you complete enrollment for daycare.

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Client Enrollment Form

- 🐾 Completed, signed and sent to us prior to your first day of daycare.

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Proof of vaccination for Rabies (required by 7 months of age), Distemper/Parvovirus (DA2 +CPV), and Bordetella

- 🐾 Please have your vet send us these records via email customercare@fetchvana.com
- 🐾 Please confirm we have received records prior to your first day.
- 🐾 **Note: PA Law requires dogs in daycare facilities receive Bordetella vaccination every 12 months. Please consult with your vet as some vets only administer once a year.**

☐

Schedule a Temperament Test

- 🐾 Every dog must have a temperament test completed prior to daycare. Daycare assessments generally last a few hours and owners are not present.
- 🐾 If your dog does not integrate well with the group we will call you for pick-up and may secure your dog comfortably until you arrive.

Additional Notes:

- 🐾 Please bring a flat collar or harness and leash. We do not accept dogs that require metal choke, prong, electric shock or flea collars.
- 🐾 Please allow your dog to eliminate prior to dropping off at Club Fetch.
- 🐾 **Daycare Guests:** We recommend feeding your dog his usual diet at home. We do not feed dogs unless specially requested by the owner. Please note there is an additional fee associated if we are catering meals.
- 🐾 Due to our spatial limitations we are only accepting 1-2 dogs between the weight of 65-80 lbs for daycare. We love big dogs and they are welcome to enjoy our other services (walking or training). Our daycare is most suited for dogs at least 4 months of age and no older than 10 years.

We look forward to getting to know your lil' buddy. Please do not hesitate to email us (customercare@fetchvana.com) us for further assistance. We're always here for you and your pooch.



DAYCARE CLIENT ENROLLMENT FORM



OWNER INFO

Name: (last) _____ (first) _____

Mailing Address: _____

City: _____ ST: _____ Zip: _____

 home _____ cell _____

☐ email: _____ May we add you to our e-newsletter list? Y or N

Spouse/Partner Info:

Name: _____  c _____

☐ email: _____ May we add to our e-newsletter list? Y or N

Veterinarian Info

Clinic Name and Address: _____

 _____

CANINE INFO

Dog's Name: _____ Sex: ____ Spayed or Neutered (yes or no)? ____

Breed: _____ Colors/Markings: _____

Approximate Weight: _____ lbs. Dog's Birthday: _____

(Must be under 30 lbs to attend our daycare)

(Must be at least 4 months to attend daycare)

How did you hear about Club Fetch? _____



HEALTH PROFILE

For everyone's safety, your dog must be currently vaccinated against **Rabies**, **Distemper** + **Parvovirus (DHPP)**, and **Bordetella** (PA law requires Bordetella every 12 months). Please ask your vet email (customercare@fetchvana.com) your dog's vaccination records prior to your temperament test.

Does your pooch have a pre-existing or current medical conditions or physical injuries? _____

If yes, please explain: _____

Does your dog take regular medication? Y or N (Please note: There is \$1.50 fee per administration)

Please provide us with any special instructions or pertinent info regarding medication:

Flea & Tick Control:

We require your dog to be on some form of flea and tick preventative from March- November (warm weather months). We cannot leave flea collars on in the daycare. _____ (initial here)

PERSONALITY PROFILE

About Your Best Friend:	Rate on a scale of 0-10, (10 = most extreme level)
How well does your pet get along with other dogs?	0-10 (ex. 0 = not at all, 5 = so-so, 10 = extremely well)
How well does your pet get along with people?	0-10
How possessive is your dog with toys?	0-10
How possessive is your dog over food?	0-10
How "barky" is your dog?	0-10
What is your dog's level of aggressiveness?	0-10

Biting:

Has your dog ever bitten another animal or person? _____

If yes, please describe the incident: _____

Has this happened more than once? Y or N ____

Has your dog ever drawn blood? Y or N ____

Has your dog attended daycare/kennel before? (yes or no) ____ If yes, where? _____





CREDIT CARD AUTHORIZATION FORM

Cardholder's Name: _____

___ Check here if billing information is same as mailing address on pg 2, otherwise please fill out the info below:

Billing Address: _____

AUTHORIZATION AGREEMENT:

I authorize Club Fetch to maintain my credit card information on file and charge purchases and services either at the time a reservation is made, a package is purchased or of commencement for service(s) rendered to my dog by Club Fetch at the prices in effect at the time of services rendered. I also authorize Club Fetch to use my credit card to charge me any late fees or additional fees resulting from my dog's stay with Club Fetch at the conclusion of rendered services, additional foods or necessary supplements, emergency medical care fees and costs related to injuries to other pets by my dog. In the event that my dog does not receive the pre-charged services, Club Fetch will credit my card for the amount charged, less any applicable cancellation fee. Final charges will be an amount sufficient to pay for all services rendered. Club Fetch may decline to provide services if a pre-charge or charge is declined for any reason. I will be responsible for any declination charge or late charge assessments or charges assessed by the paying institution against Club Fetch for a dishonored transaction. I agree to be responsible for any declined charges for services rendered by Club Fetch. In the event my card cannot process payment due to a limitation placed on individual transactions, Club Fetch may divide the total charge into portions in order to process the charge.

By signing below, I acknowledge that I have read and agree to the terms outlined above in the Authorization Agreement.

Signature of Cardholder

Date





CLIENT SERVICE AGREEMENT

HEALTH AND BEHAVIOR

- ✿ I understand that Club Fetch reserves the right to refuse any services or the use of its facility for dogs who, in its sole determination, are unhealthy, act aggressively, are unruly, or who may otherwise be a threat or danger to themselves, humans, and/or other dogs.
- ✿ I understand that to use Club Fetch's facilities, my dog must be spayed or neutered if older than 7 months.
- ✿ Proof of current vaccinations must be on file for Rabies, Distemper, Parvovirus (DHPP or DA+ CPV) and Bordetella. I understand that PA law requires dogs that visit daycare facilities to have **Bordetella administered within the past 12 months**. I understand that this is the dog owner's responsibility.
- ✿ My dog is in good health and has not been ill with a communicable illness in the last 14 days. My dog is free from any condition that could potentially jeopardize other guests.

INJURIES, VETERINARY AND EMERGENCY CARE

- ✿ I acknowledge that dogs are encouraged to socialize and exercise at Club Fetch and that injuries may reasonably be foreseen to occur while my dog is visiting Club Fetch.
- ✿ I acknowledge that I take responsibility for, and will not hold Club Fetch liable for, any injury illness or ailment which my dog may incur while in the presence of other dogs at the facility or otherwise.
- ✿ I assume all expense and/or liability for injuries that my dog may inflict upon any human or other pet while in the care of Club Fetch. I shall not hold Club Fetch responsible monetarily or otherwise, for injuries to my pet that arise during the course of play, training, grooming, any Club Fetch services, or anytime during my pet's visit to Club Fetch.
- ✿ I shall hold Club Fetch and its employees harmless from, make no claim against and indemnify Club Fetch and its employees against any costs, damages, claims, or expenses (including vet fees, long-term care, or rehabilitation services) that may result from an injury or illness to my dog, or to another dog, if caused by my dog. I understand if presented with medical bills I'm responsible for paying. I am responsible for initial vet visit costs and additional follow-up costs associated with the particular injury.
- ✿ If injuries occur between dogs from a mutual fight with no obvious aggressor or deemed- no fault from rough play, and require medical attention, the sum of all medical bills will be split equally between owners.
- ✿ If my dog becomes ill or if the state of my dog's health otherwise requires professional attention, Club Fetch, in its sole discretion may engage the services of a veterinarian, administer medicine, and/or give requisite attention to my dog.
- ✿ I understand that Club Fetch will contact me first and then my emergency contacts if a critical medical situation arises. However, if Club Fetch is unable to make immediate contact I give my consent to Club Fetch to act on my behalf in obtaining emergency or any other care at my own expense if deemed necessary by Club Fetch or its staff.

LIABILITIES

- ✿ I specifically represent that I am sole owner of my dog, free and clear of all liens and encumbrances.
- ✿ If I leave my dog in Club Fetch's care without payment for 14 days or more, I understand my dog shall be considered abandoned and I transfer ownership of my dog and all rights to Club Fetch.
- ✿ Due to safety and staffing purposes, Club Fetch reserves the right to charge a late fee for pick-ups after 15 minutes from closing hours or designated pick-up time.
- ✿ All cancellations must be made 48 hours in advance (one week in advance for holiday weekends); otherwise I may be subject to cancellation fees.
- ✿ I understand that Club Fetch's cancellation policy requires a Non-Refundable deposit. This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on my spouses, heirs, administrators, personal representative, and assignees of myself and Club Fetch.
- ✿ Any controversy or claim arising out of or relating to this contract, or breach thereof, or as a result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Court having jurisdiction thereof. The arbitrator shall, as a part of his/her award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.
- ✿ By signing this contract and leaving my dog with Club Fetch, I certify the accuracy of all the information I have provided to Club Fetch relating to my dog.

PROMOTIONS

- ✿ I grant Club Fetch permission to use any pictures taken of my dog(s) for business-related activities. I understand that this use may include advertising and marketing campaigns, website images, and other uses for promoting the services of Club Fetch.

By signing below, I acknowledge that I have read and accept all the terms and conditions stated above.

Print Name: _____

Signature: _____

Date: _____